

Media release

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HUBER+SUHNER gradually resumes production after cyberattack

Production operations at the Swiss locations have been successfully restarted. Delays in deliveries to customers are mostly to be resolved by the end of the year. An unknown perpetrator claims data ownership – HUBER+SUHNER in intensive cooperation with experts and authorities.

As reported on 14 December 2020, the IT network of HUBER+SUHNER was the target of a cyberattack with malware. Shortly after the attack was detected, the company deactivated all workstations in production and administrative areas worldwide in order to avert further potential damage.

Operation started successfully – stepwise initiation of services in short sequence

In intensive round-the-clock cooperation between the company, its outsourcing partner for IT infrastructure and other experts, all deactivated systems worldwide were tested in stages. After a thorough test phase, the first production orders at the Swiss locations could be processed again without any problems today. In the plants worldwide, the preconditions for a safe resumption of production activities are being created in parallel.

To rule out the risk of a further spread of the malware, HUBER+SUHNER had also deactivated central administrative systems including finance and personnel administration. These are also being put back into operation on an ongoing basis.

Delivery delays due to production interruption to be reduced as far as possible by the end of the year

The interruption of production at the various sites has led to delays in the delivery of individual customer orders. HUBER+SUHNER is in close contact with its customers and currently assumes that any delays in delivery can be largely made up for by the end of the year.

Investigation and analysis of the exact circumstances continues

An unknown perpetrator claims to be in possession of HUBER+SUHNER data. At this stage, the company has no evidence that this could concern critical data. Regardless, the company will not allow itself to be blackmailed. The investigation of the cyberattack and the analysis of the exact circumstances that led to it will continue to be pursued with high intensity and in close cooperation with cyber security experts and the authorities. HUBER+SUHNER will inform accordingly as soon as new findings become available and cannot provide any further details, in particular on the ongoing investigation.

This media release is also available in German. The German version is binding.

This media release can currently not be displayed on the HUBER+SUHNER website. This will be done as soon as the corresponding platform is online again.

Likewise, for technical reasons, it is unfortunately currently not possible to serve our registered recipients of push mails.

HUBER+SUHNER Group

HUBER+SUHNER, based in Switzerland, is a globally active developer and supplier of components and system solutions for electrical and optical connectivity. Through its production of cables, connectors and systems in the three key technologies of radio frequency, fiber optics and low frequency, the company serves three markets: Communications, Transportation and Industrial. Its products excel in terms of their excellent performance, quality, reliability and durability, even in challenging conditions. HUBER+SUHNER has a global production network and provides local customer support via branch offices and representatives in over 80 countries.